



The Pain Epidemic of the 21st Century

8:30 AM-10:30 AM (2) CE

Lancette VanGuilder, RDH, BS

This course is graciously sponsored by:



Pain is now considered a global health issue and may affect each and every one of us in our lifetime in one way or another. With mounting evidence demonstrating the high prevalence of pain in today's society, it is important to discuss the many facets of pain such as: awareness and education, assessment, treatment and mismanagement. This course has been designed to enhance the role that healthcare providers play in providing a collaborative approach to patient centered and comprehensive care. You will explore the physiological and psychological causes of pain, review acute and chronic pain, discuss the opioid crisis and identify pain management strategies



To Infinity and Beyond: Delivering Exceptional Care!

10:45 AM-12:45 PM (2) CE

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How many of you have continued to practice the same way that you did last month, last year or maybe even for the last 5 years? The reality is that many of us find our comfort zone....and stay there! We have the experience and knowledge base to be providing the very best care that we can, but that does not mean there is not room for improvement. Venture out a little further and watch your practice and team soar! Attendees will discuss the 4 pillars of exceptional care, learn to evaluate strategies for the "perfect visit", Investigate new technology, tools and trends in dentistry and learn how to Develop YOUR brand

BUFFET LUNCH 12:45-1:45 PM INCLUDED FOR EVERYONE



DENTAL OFFICE COHESIVENESS: Dealing With Difficult Patients and Team Members While Keeping Your Sanity and Your Job !

1:45 PM-3:45 PM (2) CE

Luan Jackson, MS, RN, CS

Through education, motivation, and humor; the attendee will have a new appreciation and understanding of communication variables, behavioral influences, conflict modalities, and personal growth. The participant will understand the five variables that influence our thinking and communicating, be able to utilize the A-E-I-O-U principle as it relates to conflict resolution and demonstrate balanced negotiations for positive outcomes. Attendees will have tools to not only identify the most common personalities in clients that lead to difficulties but will also have the techniques necessary for prevention. The entire dental team will have a new appreciation of current work situations, stress, and employee effectiveness and be able to function more fully in the work environment, while able to influence others more effectively, because of five concepts involved in positive self-care.

Fee: American Dental Assistant Association Member \$75 & All other Non-Members \$125

Dental assisting, hygiene and dental student \$35 with proof of enrollment

Registration Deadline is January 18, 2019. No refunds after January 18, 2019.

To register mail your name, address, phone number and include a fax number or email address if you desire a confirmation and enclose with the appropriate registration fee. Credit cards are not accepted at this time. Make checks or money orders payable to GDDAS. Mail to: GDDAS C/O Lori Barnhart, PO Box 108, Lennon, MI 48449 Questions ? Contact Lori Barnhart at SLSBARN@LENTEL.COM (810) 515-6317.

GDDAS is an approved provider of continuing education by the Michigan Board of Dentistry thru June 2021.